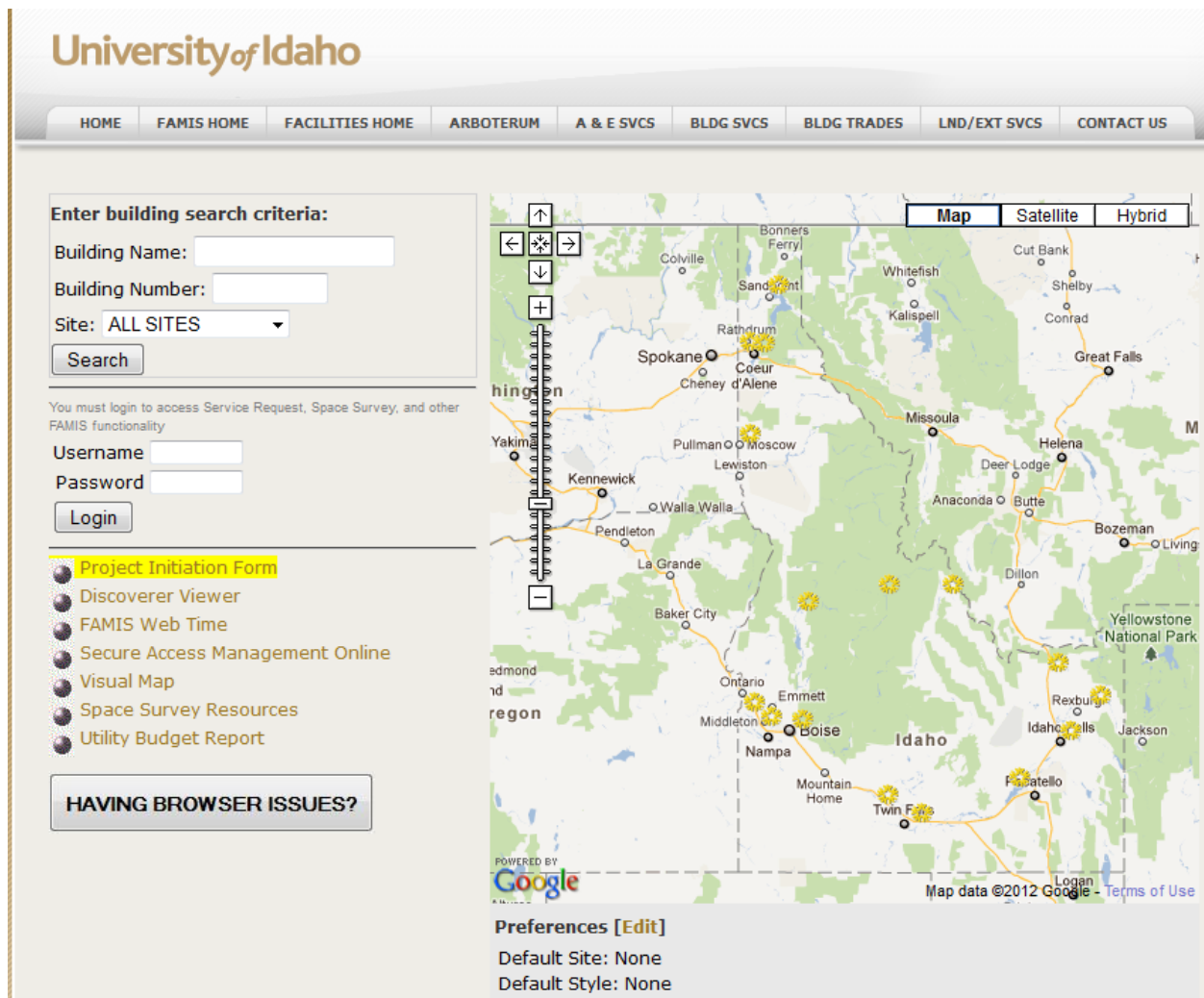## What is Self Service?

The Self Service module is part of the Facility Administration and Maintenance Information System (FAMIS), a suite of software systems used by the university to manage equipment and facilities.

Self Service gives campus users quick access via a web interface to FAMIS data. This is the initial Self Service page.

From here you have several choices. Some of the features are available to all campus users, others require a separate login.

What is Self Service

University of Idaho
Facilities Services

What is Self Service

All Campus Users ⭐

Requires Setup ⭐

⭐ View maps and images of UI several sites

⭐ Find information about most UI buildings around the state

⭐ Enter project requests

⭐ Run Discoverer reports

⭐ Enter Timecards

⭐ Connect to Secure Access Management (Key Control

⭐ View Visual Map data about campus buildings

⭐ Check utility charges

When you query a specific building, if you have the correct rights you can:

- Enter Service Requests
- Check on work being done
- Participate in the Space Survey
- Search for department occupancy of buildings

For more information about FAMIS Self Service, click here.

Other links –

Self Service User Training

Creating Service Requests

Space Service Quick Reference Guide

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Change History

Date	Description	Changed By
9 April, 2012	Created Document	Tim Haight
13 April, 2012	Added screen shot	Mike F
20 April, 12	Consolidated two documents	MikeF
29 May 12	Updated Links	Tim Haight